

ROLE OF PUBLIC SERVANTS
IN THE
NATION BUILDING PROCESS.
ETHICS IN EVERY DAY LIFE.

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1. WHAT ARE ETHICS?

- ❖ *Philosophy of moral principles.*
- ❖ *Our concern for good behavior.*
- ❖ *Guiding principles for a good society.*
- ❖ *Prescribed moral code of conduct.*
- ❖ *Humanism-Sacrifice - Virtuous living*

2. IMPORTANCE OF ETHICS.

- **MORAL DECISION MAKING.**
- **INDIVIDUAL IMPROVEMENT.**
- **SOCIAL EXCELLENCE.**
- **ETHICAL LEADERSHIP.**
- **ORGANIZATIONAL CREDIBILITY.**
- **IMPROVED SECURITY TO PEOPLE.**
- **ANIMAL ETHICS.**
- **ECONOMIC DEVELOPMENT OF NATION.**
- **ENHANCED HAPPINESS.**

3. WHY ETHICS NOW ?.

- **POPULATION GROWTH.**
- **URBAN LIVING.**
- **MODERN LIVING.**
- **DECLINE IN VALUE SYSTEM.**
- **RICH - POOR GAP.**
- **CYBER CRIMES.**
- **BIAS – NEPOTISM- FAVORITISM.**
- **CONFLICT IN VALUES.**
- **SELF –RIGHTEOUSNESS.**
- **CORRUPTION.**

4. ETHICAL ISSUES - CONCERNING.

- **WOMEN.**
- **HUMAN RIGHTS.**
- **SOCIAL ETHIC.**
- **BUSINESS RTHIC.**
- **ECONOMIC OFFENCES.**
- **CYBER CRIMES.**
- **ANIMAL ETHICS.**
- **PLANT ETHICS.**
- **ENVIRONMENT ETHICS.**
- **WAR ETHICS.**

5. ETHICAL- PITFALLS

WEALTH

PLEASURE

EDUCATION

KNOWLEDGE

SCIENCE

BUSINESS

PROFESSION

DUTY

POLITICS

CULTURE

PROGRESS

RELIGION

LOVE

**W
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T
H

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WORK

PRINCIPLES

CHARACTER

WISDOM

HUMANITY

MORALS

CONCERN

SERVICE

VALUES

QUINTESSENCE

ORIENTATION

SPIRITUALITY

SACRIFICE

6. MODES OF CORRUPTION IDENTIFIED BY CENTRAL VIGILANCE COMMISSION

- **Acceptance of substandard stores/ works**
- **Misappropriation of Public money and Stores**
- **Incurring pecuniary obligation of persons to whom the public servants have obligations**
- **Borrowing money from contractors / Firms having official dealings with officers**
- **Showing favours to contractors and Firms**
- **Claiming false Travelling allowance / House Rent etc.**
- **Possessing assets disproportionate to income**
- **Purchase of immovable property etc without prior permission / intimation**
- **Causing loss to the Government by negligence .**
- **Abuse of official position.**

- Acceptance of illegal gratification in recruitment / postings / transfers and promotions
- **Misuse of Government Employees for personal work**
- Production of forged certificates of age of birth, of community
- **Irregularities in reservation of seats by rail and by air**
- Non-delivery of money orders, insured covers, value payable parcels etc
- Replacement of new postage stamps by used ones
- Misuse of imported and allotted quotas by various firms with convenience of public servants
- **Irregularity in grant of telephone connections**
- Moral turpitude
- **Acceptance of gifts**
- Under-assessment of income -tax, estate duty, etc., for pecuniary use

- **Misuse of advances sanctioned for purchase of scooters and cars**
- **Abnormal delay in settlement of compensation Claims to displaced persons**
- **Wrong assessment of claims of displaced persons**
- **Cheating in connection with sale and purchase of plots for residential purposes**
- **Un authorized occupation and sub letting of government Quarters**

7. SUGGESTION TO - OVERCOME - CORRUPTION .

- STATE FUNDING OF ELECTIONS. BAN ON CRIMINALS.
- NATIONALIZING OF BLACK MONEY.
- PROMPT PUNITIVE MEASURES.
- BLACK LISTING OF DEFAULTING FIRMS.
- CONFISCATING ILLEGAL WEALTH.
- REASONABLE TAX STRUCTURE.
- EFFICIENT IMPLEMENTING OF GOVT PROGRAMMES.
- TRANSPERENT ADMINISTRATION.& RTI.
- CUT RED TAPE & CITIZEN CHARTER.DIZITIZATION.
- CC CAMERAS & PUBLIC VIGILANCE. GOOD WORK ENVT.
- ON LINE SERVICES. ADEQUATE STAFF.
- CREATE A WORK CULTURE. ENHANCE SALARIES.

8. ADMINISTRATIVE ETHICS

I. DEVOID OF NEGATIVE QUALITIES

**ANGER- PRIDE- FEAR –DESIRE –
WICKEDNESS**

FALSEHOOD, LYING & STEELING

II. INCULCATE POSITIVE QUALITIES

**HARD WORK, DISCRETION,
ORIGINALITY, MATURITY, SACRIFICE**

III LIVE UP TO VALUES

**HONESTY, INTEGRITY, RESPONSIBILITY,
ACCOUNTABILITY, SERVICE AND JUSTICE**

IV MAINTAIN GOOD RELATIONSHIPS

- A. WITH COWORKERS –DIGNITY, COMMEND OPENELY- REBUKE SPARINGLY –BE OBJECTIVE-BE EMPATHATIC**

- A. WITH THE PUBLIC –BE RESPONSIBLE, MAINTAIN PUBLIC ESTEEM, ACCOUNATBILITY, ACCESSABILITY AND SERVICE.**

- A. WITH PUBLIC REPRESENTATIVES –SEEK ADVICE & COOPERATION, LISTEN BUT ACT ON YOUR OWN, NEVER YIELD TO SELFISH INTEREST, BE RIGHTEOUS**

V STRIVE FOR A SMART GOVERNANCE.

VI BE A GOOD PUBLIC SERVANT.

- 1. HUMANISTIC – You are a public servant**
- 2. INFORMATIVE – Be Thorough with rules & regulations**
- 3. FOLLOW orders & Instructions scrupulously**
- 4. ACTION oriented – Constructive & pragmatic**
- 5. KNOWLEDGE MANAGEMENT- Right man / Right job**
- 6. EMPOWER - subordinates, motivate and be a leader**
- 7. FIELD INSPECTIONS – Frequent , Thorough & Guidance**
- 8. DO NOT NEGLECT - routine & Uninteresting Work**
- 9. REVIEW— frequent Meetings & Proper Monitoring**
- 10. ACCOUNTABLE to the public funds, Transparent**

- 11. DO NOT MISUSE** Discretionary and financial powers
- 12. ACCESSIBILITY** -Patient hearing. Prompt action on complaints and allegations
- 13. EASY PROCEDURES**, single window system
- 14. AVOID DELAYED DECISION MAKING**, and manipulation
- 15. EFFECTIVE COMMUNICATION, MOTIVATION, LEADERSHIP, TEAM BUILDING & DECISION MAKING**
- 16. QUICK REDRESSAL** of grievances, RTI Act as a tool
- 17. AVOID WASTAGE, REDUCE PILFERAGE**
- 18. RECRUITMENT**, Training & Placement Policy.
- 19. TIMELY APPRAISALS, REWARDS, PUNISHMENTS**

20. SOCIAL AUDIT, VIGILANCE, ACB

**21. Encourage SOCIAL AWARENESS
& COMMUNITY PARTICIPATION**

22. RENDER JUSTICE

23. Render QUALITY Service.

24. The REWARD- is good work

25. STRIVE FOR A WELFARE STATE

9. PRINCIPLES OF GOOD GOVERNANCE

1. FAIR RECRUITMENT

2. PROPER TRAINING

3. KNOWLEDGE MANAGEMENT

4. PLACEMENT

5. DELEGATION

6. EMPOWERMENT

7. LEADERSHIP

8. RURAL EMPLOYMENT GUARANTEE

9. PROMPT ACTION

10. ACCESSIBLE COMPLAINT CELL

PRINCIPLES OF GOOD GOVERNANCE

11. **QUICK GRIEVANCE REDRESSAL**
12. **CITIZENS CHARTER**
13. **EFFECTIVE SERVICE DELIVERY**
14. **IT AND ADMINISTRATION- e-SEVA**
15. **PARTICIPATORY DEVELOPMENT**
16. **PROPER IMPLEMENTATION OF PROGRAMMES**
17. **TIMELY DECISION MAKING**
18. **ADMINISTRATIVE REFORMS**
19. **ETHICS FOR EXCELLENCE**
20. **WELFARE ADMINISTRATION**

10. WELFARE STATE

- 1. Provision for basic amenities**
- 2. Good Health and Education**
- 3. Gainful employment and prosperity**
- 4. Adequate infrastructural facilities, S&T.**
- 5. Rehabilitation in case of calamities**
- 6. Ensuring security of citizens**
- 7. Upholding fundamental rights**
- 8. Ensuring social welfare, & quality Life to all**
- 9. Equanimity, equality & equity**
- 10. Peace and prosperity**

11. ETHICS IN OUR RELIGIONS.

- **BHUDHISM.**
- **JAINISM.**
- **WESTERN THINKERS.**
- **INDIAN LEADERS & REFORMERS.**
- **BHAGAVAD GITA.**
- **GANDHIAN THOUGHT.**

12. ETHICS IN OUR CULTURE

- **IMPROVEMENT IN THE NATURE OF MANKIND**
 - Thamo Guna Rajo Guna Satva Guna
- **FOUR STAGES OF LIVING**
 - Dharma Ardha Kama Moksha
- **FOUR STAGES OF LIFE**
 - Brahmacharya Gruhastha Vanaprastha
Sanyasa
- **WISDOM OF UPANISHADS**
 - Universal Love and Service

13.ETHICAL ASPECTS.

SOURCE OF ETHICS

**MORALS
CUSTOMS
TRADITIONS**

**CODES
SANCTIONS
LAWS**

ETHICAL RELATIVISM

**TIMES
LOCATION**

**REGION
RELIGION**

SCOPE OF ETHICS

**INDIVIDUAL
ORGANISATIONAL**

**NATIONAL
GLOBAL**

14. ETHICAL DILEMMA

- **Cardinal Vs Contextual values**
- **Specific Vs Overall judgments**
- **Means Vs Ends**
- **Justified disobedience**
- **Desired Vs Desirable**

15. CLASSIFICATION OF ETHICS.

▪ I. GENERAL CLASSIFICATION.

1. FEAR. 2. EXPERIENCE. 3. INSIGHT.

▪ II. APPROACH BASED.

▪ 1. TELEOLOGICAL.

▪ HEDONISTIC CALCULUS.

▪ 2. ONTOLOGICAL.

. KANTHIAN ETHICS.

. JOHN STUART MILL .

PHILOSOPHY- OF- ETHICS.

Thank You

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